

PRE BID QUERIES						
TENDER REFERENCE NO: RFP NO. 1074 DATED 11.02.20222 FOR HIRING OF GUARDS FROM PRIVATE SECURITY AGENCIES (PSAs)						
CLARIFICATION FOR THE PRE BID QUERIES AND CORRIGENDUM TO TENDER DOCUMENT						
Sr. No.	Page No.	Clause No.	Clause	Queries in Brief	Bank's reply to queries	Amendment in the Tender RFP
1	7	IV Eligibility criteria (c)	PSA should have a minimum annual Turn Over of Rs. 10 shall be on account of security services only, during last three financial years (FY 2020-21, 2019-20 & 2018-19).	Can the annual turn over be 5 Crores Instead of 10 Crores during the last three financial years (FY 2020-21, 2019-20 & 2018-19).	No. As per RFP only	NO CHANGE
2	70	Annexure -10	Financial Bid: In the Proforma 1/6 th Reliever Charges have to be quoted on Total at Sl.No-5 for Unarmed Guards as well as Armed Guards.	Normally the Armed Guards work only on Bank Working Days and hence reliever charges are not required for them to work on Holidays / Sundays. Please Clarify.	1/6th Reliever Charges not applicable to Armed Guards posted in the Branch. Hence the space provided in the Financial Bid to be stiked out.	NO CHANGE
3				We understand you require Ex-Servicemen Friskers also. If so what rate we have to quote. Please Clarify.	Friskers to be taken same as Un Armed Guards	NO CHANGE
4	10	Point No.Q	Should submit Bank Solvency Certificate of minimum Rs. 50 Lakhs to establish the financial soundness of the Firm/Company	We are having the Solvency Certificate which was issued for Canara Bank Bangalore in Jan 2022 for their Tender -RFP NO. HOPE/PSA-RFP: 01/2022 Our Query - Kindly confirm if we can submit the same solvency certificate for this Tender	No. As per RFP only	NO CHANGE
5				Kindly share the Guarding Strength for Armed and Un-armed Security Personnel	It is variable and will change as per the requirement, hence not given	NO CHANGE
6	7	Eligibility (f)	PSAs should have a valid certificate from ESI Corporation and should have been allotted with a code number by the ESIC. i. Copy of valid ESI registration certificate from respective authorities. ii. Copy of the ESI Challan Receipt of all employees for the last three months to be provided.	Will the Challan receipt first and last page will be acceptable as if we have to submit for all employees for last three months, there will be huge amount of papers to be inserted.	Kindly share the soft copy of all the documents in a Pen Drive / CD. Submit full Challan receipt for 5 employees for checking. For the rest first and last page only can be submitted.	NO CHANGE
7	8	Eligibility (g)	PSAs should have a valid certificate under EPF & Miscellaneous Provisions Act 1952 and the PSA should have been submitting EPF contribution online i. Copy of valid EPF registration certificate from respective authorities. ii. Copy of the EPF Challan Receipt of all employees for the last three months to be provided (Mandatory).	Will the Challan receipt first and last page will be acceptable as if we have to submit for all employees for last three months, there will be huge amount of papers to be inserted.	Kindly share the soft copy of all the documents in a Pen Drive / CD. Submit full Challan receipt for 5 employees for checking. For the rest first and last page only can be submitted.	NO CHANGE
8	8	Eligibility (m)	PSA should have average minimum 100 security / armed guards in their payroll during last one year. Copy of running work orders & past Wage Slips, not older than three months, of their employees with any Principle Employer proving the same to be attached. (Mandatory).	How many wage slips to be attached	Kindly share the soft copy of all the documents in a Pen Drive / CD. 10% of the average strength on the payroll	NO CHANGE
9	9	Eligibility (q)	Should submit Bank Solvency Certificate of minimum Rs. 50 Lakhs to establish the financial soundness of the Firm/Company. The Solvency Certificate shall be issued by any scheduled bank, addressing to "The Assistant General Manager, Canara Bank, Premises & Estate Section, Circle Office, Bengaluru" and clearly specifying the RFP Number in the Subject Line or Matter.	Our agency has obtained an solvency in common for Rs.400.00 will that be consider by the Canara Management	No. As per RFP only	NO CHANGE
10	68	Annexure- 9	Technical Bid Rating Chart	The max point has been shown in the tabe, but the marking criteria is not explained.	Marking criteria is for internal use only and is standard / same for every PSA participant.	NO CHANGE
11	70	Annexure-10	Financial Bid	The ESI becomes non-applicable for Area A, where the wages exceed 21000. In such a case WC policy should be obtained, and the cost of the policy to be reimbursed in lieu of ESI.	As per the extant GOI guidelines/ instructions/rules.	NO CHANGE
12	70	Annexure-10	Financial Bid	The bonus is a statutory component, and should be part of the wage structure. But in the given format of Financial bid, Bonus is not mentioned. The format may please be amended accordingly.	Kindly refer Annexure-10 Financial Bid, Sl no 4	NO CHANGE

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13	8	IV.1.M	PSA should have average minimum 100 security / armed guards in their payroll during last one year. Copy of running work orders & past Wage Slips, not older than three months,	Is it require all 100 personal payslips?	Kindly share the soft copy of all the documents in a Pen Drive / CD. 10% of the average strength on the payroll	NO CHANGE
14	9	IV.1.Q	Should submit Bank Solvency Certificate of minimum Rs. 50 Lakhs to establish the financial soundness of the Firm/Company. "The Assistant General Manager, Canara Bank, Premises & Estate Section, Circle Office, Bengaluru"	We could like to draw your attention, The Canra bank As floted many tenders of other region with same terms and conditions, The Solvency certificate should be required each tender, we regeust your to kindly consider Solvency cerificate in faver of " Canara Bank Head Office ", to all tenders for Security service	No. As per RFP only	NO CHANGE
15	10	IV.1. i	Undertaking 1 Police verification Submit before deployment of the Guard	Process of the verification will take time by Police department, regeust to accept the acknowledgement at time of deployment	Before deployment means at the time of deployment but before tha guard has joined the duty.	NO CHANGE
16	11	IV.1 . vii	Undertaking 7 Opening an ESCROW account	As per RBI Rule Single Current accout for the Company, Kindly clarify	As per the extant Labour Laws/rules/guidelines, the same is to be followed. RBI does not stop Escrow account for the purpose.	NO CHANGE
17	12	IV.1 . Viii	Undertaking 8 :Uniforms	Will be reimburse by bank	Refer Annexure 11, Point 7, page 73 of RFP	NO CHANGE
18	21	5.a	Integrity Pact	value of the stamp paper	As per the Karnataka State Stamp Act rules	NO CHANGE